

# VISTA QUEST, LLC



## School Incident Response Team (IRT)

The reality of the world demands that school districts become more sophisticated in exercising command and control during crisis management. By establishing an incident response team with protocols, procedures and processes, school districts can ensure effective and efficient management during crises that can enhance the safety and security of students and staff.

Vista Quest, LLC provides an organizational framework to manage crises with a clear understanding of the mission, capacity, tools, communication and checklists to reach optimal command and control of incidents that affect school districts. Participants learn critical employment skills, practice full scale exercises, and utilize table-top exercises at the district and school levels.

### Outcomes: Participants learn to:

- Set up an IRT command center
- Establish recall procedures for members of the IRT
- Use technology to manage communications with school district buildings, police and fire departments
- Use checklists for each member of the IRT
- Manage the key elements of incident logs, incident briefings, environmental control, maintenance/operations integration, transportation management, security camera usage, integration of global information systems, personnel accountability, student accountability and communication campaign management.
- Establish full scale exercises and table-top exercises at the district and school level
- Lock-down procedures, evacuation procedures and reconstitution procedures
- Partnership with municipal organizations: Police Department, Fire Department, Emergency Response
- Coordinate with outside agencies
- Organize a lessons learned Review

### Links on How Aurora, Colorado Handled the Shooting on July 20, 2012:

- [http://vistaquest.bz/images/DMJ13\\_case-study\\_detailed-crisis-management-plan\\_1\\_.pdf](http://vistaquest.bz/images/DMJ13_case-study_detailed-crisis-management-plan_1_.pdf)
- [http://vistaquest.bz/images/DMJ13\\_case-study\\_detailed-crisis-management-plan\\_1\\_.pdf](http://vistaquest.bz/images/DMJ13_case-study_detailed-crisis-management-plan_1_.pdf)